

Stefan Costen

Address and contact information removed for privacy: please contact me via
stefancosten.co.uk

Personal Statement:

Someone who has several years' experience in the IT industry working with the Mozilla community IT team and Thanet Winter Shelter, equipped with a national diploma in IT and an understanding of computers software and maintenance with a wide range of knowledge from Google Workspace to Atlassian apps suit with the mindset of no challenge is too big. Now actively looking for new employment and available for interview and immediate start.

Key Skills:

- Linux and windows computer systems
- Computer/ server maintenance
- HTML websites
- Enhanced knowledge of Atlassian app suite
- Customer support
- Project management
- Time management

Employment History:

2017 – Present Thanet Winter Shelter IT Support:

Over the last few years, I've been involved with the Thanet Winter Shelter administrating there IT systems including websites and emails and giving onsite IT support when needed

November 2014 - Mozilla Community IT and Operations Team:

We are a group of talented, Systems administrators who devote their time and effort into supporting and managing community-based infrastructure that support the Mozilla Project, while also learning and upgrading our skill set in the progress

My Role includes managing community emails, hosted VPS services, hosted web services, managing our teams Atlassian suite instillation, community domain names and much more

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March 2016 -2018: Ride Host at Dreamland Margate:

At Dreamland my role included: operating attractions in a safe manner, while delivering excellent customer service giving every guest the same experience, as a park First-aider I also helped deal with any first-aid needed.

Qualifications:

East Kent College February 2016 - March 2016:

Level 3 Extended certificate in employability skills

First-aid and health and safety trained

East Kent College 2012 – 2013:

BTEC national diploma in IT level 2 grade - distinction

The Old Priory School Ramsgate 2009 – 2012:

- Several GCSE's including maths english and science
- Functional skills in maths and IT level 2

Additional Information:

My interests are team-based computer gaming, repairing broken technology, running Linux based systems, coding websites, and improving my home network/services setup I'm Looking for a new opportunity and a Fresh start in the IT industry.

References available on request